

**PERFORMANCE INDICATORS**

**911 Communications 2016**

<b>Total Telephone Calls Received</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
Lexington County	34,027	35,087	37,215	35,644	38,195	39,264	41,030	39,443	37,660	38,660	34,841	36,041	447,107
<b>Cell Phone Calls Received</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
Lexington County	24,331	24,979	27,223	26,321	27,998	29,130	29,828	28,372	26,910	27,668	25,285	25,237	323,282
<b>Law Enforcement CAD Events</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
Airport PD	13	12	19	22	16	20	16	13	18	9	9	15	182
Chapin PD	274	291	293	269	311	299	286	261	266	269	314	291	3,424
Gaston PD	310	312	350	290	348	317	362	392	327	308	318	353	3,987
Irmo PD	1,398	1,363	1,624	1,657	1,733	1,562	1,392	1,494	1,436	1,408	1,393	1,283	17,743
Lexington PD	2,355	2,337	2,560	2,332	2,596	2,591	2,704	2,621	2,298	2,408	2,178	2,531	29,511
Pelion PD	316	289	305	257	304	307	265	229	222	193	183	163	3,033
Pineridge PD	188	241	349	225	296	204	226	260	226	206	178	203	2,802
South Congaree PD	503	438	476	522	519	412	393	389	321	476	446	411	5,306
Springdale PD	383	416	484	469	505	431	439	533	403	475	488	479	5,505
Swansea PD	225	262	244	242	231	225	211	252	191	187	218	231	2,719
<b>Total Municipal LE CAD Events</b>	<b>5,965</b>	<b>5,961</b>	<b>6,704</b>	<b>6,285</b>	<b>6,859</b>	<b>6,368</b>	<b>6,294</b>	<b>6,444</b>	<b>5,708</b>	<b>5,939</b>	<b>5,725</b>	<b>5,960</b>	<b>74,212</b>
Sheriff's Department	16,711	15,189	18,480	17,689	18,700	18,705	17,660	17,662	16,133	16,626	16,119	17,326	207,000
<b>Total Law Enforcement CAD Events</b>	<b>22,676</b>	<b>21,150</b>	<b>25,184</b>	<b>23,974</b>	<b>25,559</b>	<b>25,073</b>	<b>23,954</b>	<b>24,106</b>	<b>21,841</b>	<b>22,565</b>	<b>21,844</b>	<b>23,286</b>	<b>281,212</b>
<b>EMS CAD Events</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
Lexington County EMS	3,503	3,273	3,756	3,481	3,684	3,800	3,787	3,826	3,485	3,660	3,474	3,915	43,644
<b>Fire Service CAD Events</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
Lexington County Fire	1,036	1,007	1,112	1,034	1,083	1,227	1,373	1,217	1,146	1,345	1,297	1,246	14,123
Irmo Fire	312	293	290	309	313	346	329	344	360	331	366	362	3,955
Airport Fire	0	2	3	5	3	3	3	2	2	4	3	6	36
Batesburg Fire	62	61	60	63	72	81	76	80	72	86	92	88	893
West Columbia Fire	137	130	141	118	125	152	157	154	158	183	187	185	1,827
<b>Total Fire CAD Events</b>	<b>1,547</b>	<b>1,493</b>	<b>1,606</b>	<b>1,529</b>	<b>1,596</b>	<b>1,809</b>	<b>1,938</b>	<b>1,797</b>	<b>1,738</b>	<b>1,949</b>	<b>1,945</b>	<b>1,887</b>	<b>19,007</b>
<b>Miscellaneous Departments</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
Animal Control	39	14	30	28	29	24	41	25	50	65	67	62	474
Coroner	74	96	82	66	74	67	67	80	79	74	76	88	923
<b>Total Miscellaneous Departments</b>	<b>113</b>	<b>110</b>	<b>112</b>	<b>94</b>	<b>103</b>	<b>91</b>	<b>108</b>	<b>105</b>	<b>129</b>	<b>139</b>	<b>143</b>	<b>150</b>	<b>1,397</b>
<b>Miscellaneous Activity</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
Complaints	0	2	0	0	0	2	0	0	2	1	2	4	13
Attaboys	0	0	0	0	0	0	0	0	0	0	0	3	3
<b>% of 911 Telephone Calls Answered</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>Yearly</b>
Within 10 Seconds	83.19%	80.92%	79.08%	80.67%	80.57%	70.69%	72.53%	72.40%	71.16%	73.44%	67.65%	70.47%	
Within 20 Seconds	98.75%	98.03%	95.75%	98.25%	98.11%	95.55%	95.78%	96.22%	95.70%	96.30%	94.26%	94.95%	
Within 30 Seconds	99.80%	99.62%	97.33%	99.69%	99.65%	98.91%	98.99%	99.23%	99.05%	99.22%	98.58%	98.82%	
<b>Special Projects</b>	<b>Jan</b>	<b>Feb</b>	<b>Mar</b>	<b>Apr</b>	<b>May</b>	<b>Jun</b>	<b>Jul</b>	<b>Aug</b>	<b>Sep</b>	<b>Oct</b>	<b>Nov</b>	<b>Dec</b>	<b>TOTALS</b>
Public Education Events	0	0	0	0	4	0	0	0	0	7	1	2	14

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--